
The Storage Center Privacy Policy

What Information Do You Gather About Me?

We collect from you only the personal information you voluntarily provide in order to deliver the best possible service. If you choose to process an online payment or reservation we ask you to provide us with information necessary to process your order which may include, but not be limited to, name, physical address, telephone number, facsimile number, email address, company name, title, credit card number, expiration date, and storage unit number.

We collect your email address so that we can send you information about your transaction and its status. We may use your email address to inform you about current offers or events. We will never sell individual personal information with anyone without your advance permission or unless ordered by a court of law. The credit card information that is collected is used strictly for billing purposes.

Sharing Your Personal Information

The Storage Center does not sell information to unrelated third parties. **The Storage Center** does send your contact and order information to the facility that you selected for purposes of satisfying your payment or reservation.

Changes to This Online Privacy Policy

The Storage Center reserves the right, at its sole discretion, to change, modify, add or remove portions of this Online Privacy Policy at any time. Accordingly, **The Storage Center** recommends that you revisit this Online Privacy Policy from time to time to ensure that you are aware of the current privacy practices. Your continued use of the website following any changes signifies your acceptance of these changes.

Session Cookies

The Storage Center web site, www.thestoragecenter.biz, uses session cookies to enable making transactions on our site. A session cookie is a small file placed on your computer which acts as a unique identifier to keep track of the information you have entered. Without the session cookie, our site cannot track the information you are entering, and you will be unable to complete your transaction.

A session cookie does not remain on your machine after you close your web browser window. Our session cookie contains none of your personal information, and cannot be used to track you around the web. It can only be used by our web site to identify the information you have entered during the transaction process which is required to complete the transaction.

How to Enable Cookies on your Browser

Your web browser is the primary way you can control cookies. The method for changing your cookie settings will vary depending on the browser you use, but options should be similar regardless of your browser choice.

Internet Explorer

If you are using IE 6, your cookies will be automatically controlled based on your privacy settings. If you would like to override automatic cookie control, choose Tools -> Internet Options -> Privacy -> Advanced. From this panel you can choose to override automatic cookie handling, and specify how you would like to deal with First Party and Third Party cookies. First party cookies come from the owner of the website you are visiting, third party cookies come from a different company (for instance, and advertising company). You can select "Accept", "Block", or "Prompt" - if you choose "Prompt", your browser will notify you each time a web site attempts to set a cookie on your machine, and you can choose to accept or reject the cookie. If you would like to accept session cookies, but not persistent cookies, check the box to "Always Allow Session Cookies." Please note that session cookies are required to enable shopping on many web sites, including **The Storage Center**.

Other Web Browsers

Other web browsers provide similar options; if you are using Netscape 7, cookie options can be found at Edit -> Preferences -> Privacy and Security -> Cookies. In Mozilla Firefox, cookie options are available at Options -> Privacy -> Cookies, and in Opera 7 cookie preferences are available in File -> Preferences -> Privacy.

You can also control cookies with a number of internet security packages. If you use one of these packages, please refer to the software documentation for more information.

This information is provided for reference purposes only and we take no responsibility for any legal ramifications that may result from using all or part of this information. The providing of this information in no way removes your responsibility for your own policies. You will be solely responsible for the information contained in your own refund and privacy policy.

Online Privacy Policy

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We collect your email address so that we can send you information about your transaction and its status. The credit card information that is collected is used strictly for billing purposes.

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The Storage Center Terms and Conditions

The Storage Center and its affiliates provide their services to you subject to the following notices, terms, and conditions.

Promotions and Offers

*Subject to change. Move-in promotions apply to new customers only and are subject to availability. Discounts are available to current customers for payment in advance. All discounts and promotions must be initiated through **The Storage Center's** physical office either by phone or customers' physical presence. Taxes and administrative fee are applied to the rent listed on the website. See contract for full details. Pricing is subject to change. Actual unit sizes may vary from approximate size estimate. Please inspect any unit before renting.

Auto billing

Once a customer has designated his or her preference for automatic billing, he accepts the fact that the unit rent will be billed to the credit card provided by the customer and will take place on the anniversary date of original rental contract. In requesting this payment method, the customer agrees to forgo the need for a signature on each transaction. Cancellation of automatic billing must be in writing whether in person, via email or letter delivered by USPS.

Refunds

All rental transactions are final. If you rent a storage unit/space, you are not entitled to a refund for any unused portion of the monthly rental period for which you have paid. If there is prepaid rent that represents entire monthly rental periods, refunds will be made on that basis, subject to promotional and discounted rent paid. Customers may rent on a monthly basis. The rental period starts on the day the lease is signed and continues up to the anniversary date of the following month. Rent will not be prorated for move-outs. In the event your account is overcharged due to an error, we will refund your account after being notified of the discrepancy.

For Merchandise Sales we will accept the return of any unopened or unused merchandise item within the first 60 days of purchase. A receipt is required to return the merchandise

Privacy Policy

The Storage Center respects the privacy of its users. Please read the complete text of our privacy policy.

Disclaimer

This site is provided by **The Storage Center** on an "as is" basis. **The Storage Center** makes no representations or warranties of any kind, express or implied, as to the operation of the site or the information, content, materials, or products included on this site. **The Storage Center** disclaims all warranties, express or implied, including, but not limited to, implied warranties of merchantability and fitness for a particular purpose. **The Storage Center** will not be liable for any damages of any kind arising from the use of this site, including, but not limited to direct, indirect, incidental, punitive, and consequential damages.

Indemnification

You agree to defend, indemnify and hold harmless **The Storage Center**, its contractors, and its licensors, and their respective directors, officers, employees and agents from and against any and all claims and expenses, including legal fees, arising out of your use of the website and services, including but not limited to out of your violation of any representation or warranty contained in these Terms and Conditions.